**Zekiah Virella**

470-338-1491 | ZekiahVirella@gmail.com

**EDUCATION**

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| **Georgia State University, Robinson College of Business** |
| **Bachelor of Science in Computer Information Systems. Concentration in Data Analytics expected Fall 2025**   * Relevant course work: Statistics, Systems analyst, Computer Programming, Corporation Finance, Managing Projects in IT * Hard skills: Data Visualization, Data structures, Data analytics, and Machine Learning     **CERTIFICATIONS/ EXAMS AND PROGRAM SKILLS** |
| * Certified Microsoft Office Specialist: Excel| PowerPoint | Microsoft * Certified Data analyst and Scrum master * Program Skills: Python, HTML, SQL, Tableau   **WORK EXPERIENCE** |  |

**Sams Club Atlanta, Ga**

***Logistics Data Analyst* February 2025 - Present**

* Collected, cleaned, and validated inventory data using barcode scanners and warehouse systems, ensuring 99% accuracy
* Identified trends in delivery errors and inventory discrepancies, supporting data-driven improvements to receiving workflows
* Collaborated with logistics and inventory teams to streamline stock tracking processes, contributing to higher operational efficiency

**Graci Grace Home Care Atlanta, Ga**

***Program Analyst* August 2023- Present**

* Develop and manage program budgets, resources, and timelines
* Lead and coordinate cross-functional teams to deliver programs on time and within budget
* Implement and maintain program management processes and tools
* Monitor program performance and report on metrics
* Identify and mitigate risks to ensure successful program delivery

**Dillard’s Douglasville, Ga**

***Kids Department Manager* September 2022- January 2024**

* Analyzed consumers wants and needs to determine the consumer expectations for overall satisfaction
* Responsible for monitoring and maintaining a record of all inventories in the department
* Coordinate with clients to evaluate and assist with their needs.
* Planned, advertised, supervised and decorated for events such as, fashion shows and book readings held at the store

**Walmart Douglasville, Ga**

***Personal Shopper*****January 2022 – December 2022**

* Monitor live chat, calls, email, or in person, and also process shopping orders, deliveries, and returns of purchased goods.
* Fulfill customer online orders for pick up and ship from store.
* Process registers sales transaction on a cash register

**Downtown Locker Room (DTLR) Douglasville, Ga**

***Sales Associate*****October 2020 – February 2022**

* Drive selling efforts by excelling in customer service and using different selling techniques.
* Assisted in maintaining the back stock room and setting up merchandise displays on the sales floor

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| **Google's Computer Science Summer Institute** | **Huntsville, Alabama** |
| ***Computer science projects ~Team lead*** | **June 2021 - July 2021** |

* Code and develop an application for those in need of assistance on the side of road.
* Organized and optimized resources by gathering and analyzing data metrics for 100% effectiveness.
* Coordinated and manage project goals and create plans to achieve those objectives